

Your quick guide to the

ServierONE™

Eligibility Ordering Portal

Simplifying the ordering process for ONCASPAR® (pegaspargase)



Supporting you is our **ONE** priority.



Call: **1-800-813-5905 • Monday – Friday, 8 AM to 6 PM ET**



Email: **USPatientServices@servier.com**



Visit the website: **ServierONE.com**

SERVIER 
ONE™

Ordering **ONCASPAR** is simple

All ONCASPAR orders start with the new ServierONE Eligibility Ordering Portal. Here are the 3 simple steps to get started.



Step 1

Register your organization and create a user account

- Your organization's first registered user will be the portal administrator. You will need the following information from your organization:
 - NPI
 - Address
 - Key contact information
- Once your registration has been submitted, you will receive an email regarding the status within 1 business day

► Registration is required to use the portal

What is the ServierONE Eligibility Ordering Portal?

To help simplify the new ordering process for ONCASPAR, Servier is excited to offer you the ServierONE Eligibility Ordering Portal. It is an easy-to-use resource for determining patient eligibility and obtaining information you need to order ONCASPAR.

You can access the portal at **www.oncasparportal.com**

You can also access the portal through our ServierONE page directly at **<https://www.servierone.com/hcp/financial-support/oncaspar/>**

Ordering **ONCASPAR** is simple (cont'd)



Step 2

Check patient eligibility and receive an ordering code for eligible patients

- Once logged in, you will be directed to the patient eligibility page. You will need the following patient information:
 - Patient ID from your system
 - Date of birth
 - Total anticipated vial(s) for duration of therapy
- If the patient is determined eligible, you will be provided with an **ordering code** that is specific to the patient and will be required when calling Cardinal Health
- If the patient is determined ineligible and you have questions about the result, contact ServierONE at 1-800-813-5905

We've finished processing your request

Based on the answers you've provided, we've determined your patient is eligible for ONCASPAR. Please remember to save the ordering code within the patient's medical record for future orders of ONCASPAR.

Ordering Code:	OC389551
Patient ID:	12345
Date of Birth:	01/16/1977
Dosage Quantity by Vials:	2
Eligibility Determination Date:	5/23/2023

- ▶ **The ordering code is required to place an order for ONCASPAR with Cardinal Health. Please remember to save the ordering code within the patient's medical record for future orders of ONCASPAR**



Step 3

Call Cardinal Health to place an order using the ordering code

Provide the ordering code to Cardinal Health to finish placing the order.
Note: This step has not changed from the previous ordering process.

- ▶ **CARDINAL HEALTH CONTACT INFORMATION FOR ORDERING**
Phone: 1-855-740-1867
Hours of operation: Monday – Friday, 7 AM to 6 PM CT
If your order is placed after 4 PM CT, it will be processed on the next business day.

Ordering FAQ



How will I order ONCASPAR for my patients after December 1, 2022?

ONCASPAR can be ordered on an individual basis. Ordering institutions must go to our ServierONE Eligibility Ordering Portal to check patient eligibility. If approved, an Ordering Code will be generated. The Ordering Code is needed to place an order with Cardinal Health at 1-855-740-1867.

What are the eligibility criteria for ordering ONCASPAR for my patient?

ONCASPAR patients must be:

- Less than 1 month (31 days) old or greater than 21.5 years old

What if my patient is deemed ineligible for ONCASPAR?

Within the Eligibility Ordering Portal, you will receive a notification of your patient's eligibility. If your patient is ineligible to receive ONCASPAR, they may be able to receive ASPARLAS® (calaspargase pegol-mknl). ASPARLAS can be ordered through our exclusive arrangement with Cardinal Health at 1-855-855-0708 or 1-866-476-1340.

Will PAP ordering be affected by the new ordering process?

PAP orders will be handled by ServierONE Patient Support Services and will continue to be shipped by Cardinal 3PL.

Additional FAQ are available (scan the QR code)

Please feel free to call the ServierONE Patient Support Services team and speak to a dedicated Patient Experience Manager (PEM) at **1-800-813-5905** or email the team at uspatientservices@servier.com

